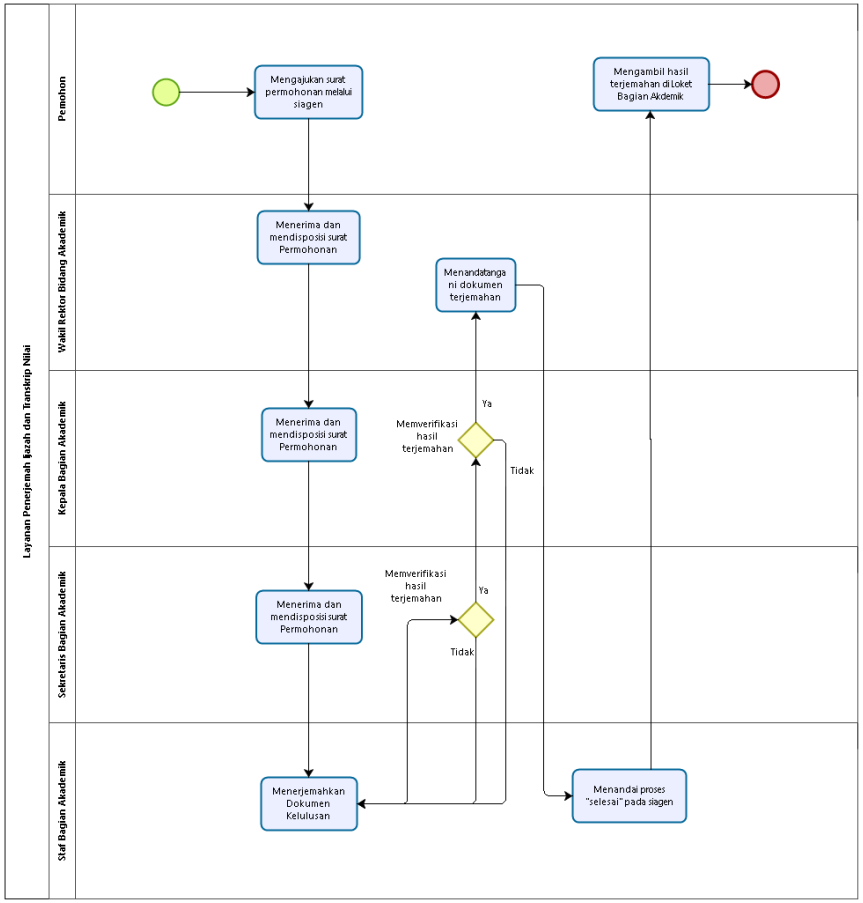13 LAYANAN PENERJEMAH IJAZAH DAN TRANSKRIP NILAI